Komatsu Forklift

Komatsu Forklift U.S.A. Inc. has a very good reputation for building reliable and resilient lift trucks. Komatsu is acknowledged around the globe as a company with a prosperous heritage while retaining an exceptional standard of innovation and quality in both design and equipment manufacturing.

Komatsu Forklift U.S.A., Inc., a branch of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains devoted to their pledge of helping to build a better tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd started out in Japan as a producer of mining and construction equipment. Very soon the company grew into an industry leader and was responsible for constructing Japan's first contemporary bull dozer and farm tractor.

Komatsu has matured into a global giant over the previous couple of decades thanks to their expertise and strength in the field of logistics, mining, excavating and construction. Utilizing innovative models and technological superiority, they remain at the forefront of these industries.

Ever since 1945, Komatsu Forklift Co. Ltd has grown tremendously. Using contemporary design techniques and superior production functionality, Komatsu has distinguished itself through the engineering of reliable and robust forklifts that buyers from around the planet have come to depend on. In 1976, Komatsu Forklift U.S.A., Inc was established to satisfy the growing demand for its products in the North American marketplace. To improve costs and efficiencies, a state-of-the-art facility was built in Covington, Georgia in 1990, to merge all U.S. Komatsu Forklift product support and production operations.

Komatsu Forklift U.S.A. continues to satisfy the needs and demands of their clients globally while remaining a primary manufacturer and dealer of progressive forklifts and forklift accessories. Central and Latin America, Mexico, the Caribbean and South America are home to some of Komatsu's happy clients along with their North American clients.

After many years of establishing and preserving quality consumer service rapport with clients, Komatsu Forklift recognizes that satisfying the needs of the customer is vital. Komatsu starts all original projects and product developments with the customer's input. By welcoming input and opinions, they are able to establish customer needs and expectations then cultivate innovative designs and then manufacture to exceed Komatsu Engineering Principles. Assuring customers that quality is planned from the beginning and sustained throughout the manufacturing, service and product sales processes, allows Komatsu to end up with a top-quality product from start to finish.

The engineers at Komatsu are experts who concentrate on designing heavy-duty technologies, forklifts and construction equipment. Their design expertise assures that every piece of equipment will endure in even the toughest applications and environments. Adherence to stringent engineering principles permits Komatsu Forklift to meet ISO 9001 standards. Computer aided design and rigorous in-house quality standards all contribute to top-quality lift truck products. Komatsu Engineering Standards transform the contemporary and progressive expertise used in advanced mining and construction equipment into world class equipment.

The modern and well-organized manufacturing facility in Covington, Georgia is a full service plant. This contemporary plant begins the manufacturing process with raw steel which is then welded, designed and primed. When assembled and painted the forklifts are ready to leave the plant and enter the market. Maintaining quality control through the length of the manufacturing process, assures consumers that the quality is built into Komatsu's products from the very beginning.

Komatsu believes that since a product is only as worthy as the individuals who sell and support it, their sellers make all the difference. Komatsu Forklift is proud of their committed seller networks who strive to exceed expectations. Specialized in all aspects from sales, service or operating training, or aftermarket support, their diverse network of knowledgeable and capable experts are available. Komatsu Forklift Dealer locations across the country have a Komatsu OEM components on-hand to offer the necessary service needed to keep customers' operations running fluently. Computerized, real-time access with next day transport from their highly automated circulation hub is another option. The online K-Link system assists sellers with on-line parts management, service and acquisition for all major forklift models.

At Komatsu Forklift U.S.A., Inc. they know how to serve National Accounts. A lot of world-class companies depend on Komatsu forklifts in their every day operations. Nationwide account customers profit from a unique partnership with Komatsu that allows them to customize cost-efficient programs in order to boost the customer's efficiency and profits. Komatsu nationwide account consumers have access to on-line components and service support system and a inclusive fleet management program, providing the ability for Komatsu to be their total solution for any forklift concerns.

The efficient and dependable staff members at Komatsu Forklift U.S.A., are dedicated to providing exceptional customer support even if it arrives in the form of training, sales, aftermarket support, and longterm maintenance. They want to confirm that the consumer support provided will help their customers meet or exceed their company targets while establishing strong working relationships in the process. Komatsu strives to identify with each of their customers' unique methods of doing business and enjoys working together to develop an arrangement to best insure their ongoing success.

Komatsu invites you to get in touch with your local Komatsu forklift supplier today in order to learn more about the assortment of services and products they have available. Customer satisfaction and support are two of the companies top priorities and it is easy to see why thousands of consumers world-wide rely on the Komatsu family of products on a daily basis.